



AUSTRALIAN NATIONAL COLLEGE

CHC50615 Diploma of Community Services

Community Services

CRICOS Course Code 094530G



Course Description

This qualification reflects the roles of community services, case management and social housing workers involved in the managing, co-ordinating and/or delivering of person-centred services to individuals, groups and communities.

At this level, workers have specialised skills in community services and work autonomously under broad directions from senior management. Workers are usually providing direct support to individuals or groups of individuals. Workers may also have responsibility for the supervision of other workers and volunteers and/or case management; program coordination or the development of new business opportunities.

Note that the Statutory & forensic child, youth & family welfare specialisation must be achieved in order to meet the minimum education requirements for child protection and youth justice practice in Victoria. In addition, to meet the minimum education requirements for entry into child protection practice in Victoria, diploma qualifications must be approved by the Australian Community Workers Association (ACWA).

Qualification

Students successfully completing the course will receive the Nationally Recognised CHC52015 Diploma of Community Services qualification.

Course Duration

This course is offered full time over two years or 104 weeks including holidays on a full time basis.

Contact Hours

20 hours per week for 80 weeks
400 hours of work placement

*Additionally, students are expected at least **10 hours** of individual study per week not limited to research, learning activities and assessment activities utilising the facilities and resources available at ANC.*

Tuition Fee

AUD\$ 16,990

Fees and Charges are subject to change with prior notice.

Training Location

- Level 1, 58 Franklin Street, Melbourne, VIC 3000
(Classes as per scheduled timetable)

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Entry Requirements

Age Requirements

ANC has a requirement that all students must be over 18 years of age at the commencement of course.

Academic Requirements

To gain entry to this course, applicants should have successfully completed home country equivalent to an Australian Year 12 qualification.

For further information refer to the Equivalent Qualifications on the Victorian Curriculum and Assessment Authority (VCAA) website: <http://www.vcaa.vic.edu.au/Pages/vce/vcerecognition/equivalents/equiv-yr12.aspx>

English Language requirements.

All International Students applying for courses at ANC must have a minimum English Language proficiency level of one of the below:

You should qualify in ANY ONE (1) of the following:

- IELTS overall band of 5.5 or equivalent;
- TOEFL iBT test score band of 46 equivalent or above;
- PTE Academic band score 42 equivalent or above;
- Cambridge English Advanced (CAE) test score band of 47 equivalent or above;
- OET score band Pass equivalent or above;
- Successful completion of Senior Secondary certificate of education in Australia conducted in medium of English;
- Completion of a full time studies in Australia towards a Certificate III level course or above;
- English as the first language;
- Satisfactory completion of the EAL course OR
- Any other form of test which satisfies the Institution.

Teaching Method

Teaching is conducted in the classroom. The delivery will include face to face teaching, lectures, discussions, research, learning activities, group work, and supervised practical sessions.

Assessments

Assessments comprise of questions, case study/projects, observation and logbooks.

Work Placement

ANC will be organising the Work Placement after consultations and formal agreements with individual students and relevant organisations. It is the responsibility of the student to attend the allocated Work Placement. Failure to attend can affect their course progress. For international students, this course incorporates 400 hours of placement within the Community Services sector, which makes up an essential part of this course.

For details, see the Student Field Placement Handbook

Course Structure

Units of Competency

(16 Units including 8 core & 8 elective units PLUS 400 hours compulsory Supervised Field Work Placement)

Code	Title
Core Units	
• CHCCCS007	Develop and implement service programs
• CHCCOM003	Develop workplace communication strategies
• CHCDEV002	Analyse impacts of sociological factors on clients in community work and services
• CHCDIV003	Manage and promote diversity
• CHCLEG003	Manage legal and ethical compliance
• CHCMGT005	Facilitate workplace debriefing and support processes
• CHCPRP003	Reflect on and improve own professional practice
• HLTWHS004	Manage work health and safety
Elective Units	
• CHCCCS004	Assess co-existing needs
• CHCCSM005	Develop, facilitate and review all aspects of case management
• CHCADV002	Provide advocacy and representation services
• CHCGRP002	Plan and conduct group activities
• CHCMGT003	Lead the work team
• CHCPOL002	Develop and implement policy
• CHCDEV001	Confirm client developmental status
• CHCCDE011	Implement community development strategies

www.anc.vic.edu.au

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